Data Axle Accessibility Conformance Report

VPAT® Version 2.1 – August 2018

Name of Product/Version: Reference Solutions

Product Description: Web based online database of business and consumer information

Date: November 2019

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Notes: 2018 VPAT® response format

Evaluation Methods Used: www.achecker.ca & WAT Color Contrast Analyzer

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

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Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0, at http://www.w3.org/TR/2008/REC-WCAG20-20081211/	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards as published by the U.S. Access Board in the Federal Register on January 18, 2017 Corrections to the ICT Final Rule as published by the US Access Board in the Federal Register on January 22, 2018	(Yes)
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V1.1.2 (2015-04) at http://mandate376.standards.eu/standard	(No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Supports with Exceptions**: Some functionality of the product does not meet the criterion.

- **Does Not Support**: The majority of product functionality does not meet the criterion.

- **Not Applicable**: The criterion is not relevant to the product.

- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Chapter 10 - Non-Web documents, Section 11.2.1- Non-Web Software (excluding closed functionality), and Section 11.2.2 - Non-Web Software (closed functionality).
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software)	Web: Supports	Web: Alt text is used throughout the site for all non-text content
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software)	Web: Supports	Web: Prerecorded Audio and Video have text descriptions and is available in comparable text format throughout our help documentation
1.2.2 Captions (Prerecorded) (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software)	Web: Not Supported	Web: We do not offer captions in our video content at this time
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software)	Web: Supports	Web:Prerecorded Audio and Video have text descriptions and is available in comparable text format throughout our help documentation
1.3.1 Info and Relationships (Level A) Also applies to:	Web: Supports	Web: Info and relationships are available in text and can be determined programmatically

Criteria	Conformance Level	Remarks and Explanations
2017 Section 508 • 501 (Web)(Software)		
1.3.2 Meaningful Sequence (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software)	Web: Supports	Web: Correct reading sequence can be programtically determined
1.3.3 Sensory Characteristics (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software)	Web: Supports	Web: Instructions and operations do not rely solely on sensory characteristics, they primarily rely on text
1.4.1 Use of Color (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software)	Web: Supported	Web: According to our design standards and compliance checking software we use we are compliant.
1.4.2 Audio Control (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software)	Web: Supports	Web: Audio controls are available for all audio based content
2.1.1 Keyboard (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software)	Web: Supports	Web: All functionality is operable through the keyboard
2.1.2 No Keyboard Trap (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software)	Web: Supports	Web: No keyboard traps are presented
2.2.1 Timing Adjustable (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software)	Web: Supports with exceptions	Web: No content times out but the user may be logged out due to inactivity
2.2.2 Pause, Stop, Hide (Level A)	Web: Supports	Web: We do not have any moving, blinking, scrolling, or

Criteria	Conformance Level	Remarks and Explanations
Also applies to: 2017 Section 508 501 (Web)(Software)		auto-updating content
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: 2017 Section 508 501 (Web)(Software)	Web: Supports	Web: We do not have content that flashes above the threshold
2.4.1 Bypass Blocks (Level A) Also applies to: 2017 Section 508 501 (Web)(Software) – Does not apply to non-web software	Web: Supports	Web: Bypass blocks are available
2.4.2 Page Titled (Level A) Also applies to: 2017 Section 508 501 (Web)(Software)	Web: Supports	Web: All pages are titles and descriptive
2.4.3 Focus Order (Level A) Also applies to: 2017 Section 508 501 (Web)(Software)	Web: Supports	Web: All navigation sequences receive focus in an order that complies
2.4.4 Link Purpose (In Context) (Level A) Also applies to: 2017 Section 508 501 (Web)(Software)	Web: Supports	Web: All links have text descriptions
3.1.1 Language of Page (Level A) Also applies to: 2017 Section 508 501 (Web)(Software)	Web: Supports	Web: Language can be determimed programmatically
3.2.1 On Focus (Level A) Also applies to: 2017 Section 508 501 (Web)(Software)	Web: Supports	Web: Focus does not initiate change of context

Criteria	Conformance Level	Remarks and Explanations
3.2.2 On Input (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software)	Web: Supports	Web: Changing the setting does not change context
3.3.1 Error Identification (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software)	Web: Supports	Web: Errors are identified and described
3.3.2 Labels or Instructions (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software)	Web: Supports	Web: Labels or instructions are provided for all user input fields
4.1.1 Parsing (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software)	Web: Supports	Web: We follow best practices in design/development and correct any issues identified during annual compliance audits
4.1.2 Name, Role, Value (Level A) Also applies to: 2017 Section 508 • 501 (Web)(Software)	Web: Supports	Web: All name, roles, and values can be programmatically set with notifications available

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software)	Web: Not Supported	Web: We do not offer captions in our video content at this time
1.2.5 Audio Description (Prerecorded) (Level AA)	Web: Supported with	Web: Text descriptions are provided which enables

Criteria	Conformance Level	Remarks and Explanations
Also applies to: 2017 Section 508 • 501 (Web)(Software)	exceptions	screen readers to generate an audio description
1.4.3 Contrast (Minimum) (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software)	Web: Supports	Web: We follow best practices in design/development and correct any issues identified during annual compliance audits
1.4.4 Resize text (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software)	Web: Not Supported	Web: We have investigated partner integrations but do not offer this solution at this time
1.4.5 Images of Text (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software)	Web: Supports	Web: Text is used rather than images
2.4.5 Multiple Ways (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) – Does not apply to non-web software	Web: Supported	Web: All web pages outside of a process step can be located in more than one way
2.4.6 Headings and Labels (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software)	Web: Supported	Web: All headings and labels have descriptive text
2.4.7 Focus Visible (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software)	Web: Supported	Web: We provide keyboard focus indicators on all pages that require user input
3.1.2 Language of Parts (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software)	Web: Supported	Web: Currently only English language is supported and can be programmatically determined

Criteria	Conformance Level	Remarks and Explanations
3.2.3 Consistent Navigation (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) – Does not apply to non-web software	Web: Supported	Web: Navigational mechanisms occur in the same relative order
3.2.4 Consistent Identification (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software) – Does not apply to non-web software	Web: Supported	Web: Components are consistently identified
3.3.3 Error Suggestion (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software)	Web: Supported	Web: Suggestions are provided when security is not jeopardized
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: 2017 Section 508 • 501 (Web)(Software)	Web: Supported	Web: Error prevention is present for all pages that have legal or financial implications

Table 3: Success Criteria, Level AAA

Notes: (Not Evaluated or Supported)

2017 Section 508 Report

Notes: Refer to WCAG 2.0 Report section above for supported criteria

EN 301 549 Report

Notes: Not Evaluated (May be supported but have not run support/compliance check against this standard)

Legal Disclaimer (Company)

Data Axle recognizes its responsibility to develop electronic and information technology (EIT) products and services that are accessible and usable by all people, including those with disabilities and special needs. Therefore, Data Axle fully supports section 508 of the Rehabilitation Act of 1973, as amended (29 U.S.C. 794d).   In accordance with Section 508(c), online content and services of Reference Solutions are designed to comply with the applicable accessibility standards to the maximum extent practicable. We continually validate and audit most of our web content using a web accessibility validator tool. We support the efforts of the federal government and legislature to make electronic information products and web based products accessible to federal employees and the public.